

XEROX SECURITY BULLETIN XRX04- 006

Vulnerability in the ESS/ Network Controller could cause Immediate Image Overwrite to fail in a specific instance with no indication after an unexpected power loss.

The following software solution and self-service instructions are provided for the listed products to protect your confidential data from possible attacks through the network.

The software solution is compressed into a 613 KB zip file and can be accessed in the link following this bulletin on Xerox.com / Security:

http://www.xerox.com/downloads/usa/en/c/cert_XRX04B_patch.zip

Background

There is vulnerability in the Network Controller code that could cause Immediate Image Overwrite to fail in a specific instance with no indication after an unexpected power loss. This vulnerability can be exploited if a very carefully timed loss of power occurs while a print job is being processed. Theoretically, an attacker could then gain access to the print data at a later time.

Products Affected:**WorkCentre®**

M35
M45
M55

WorkCentre® Pro

32 Color
35
40 Color
45
55

Immediate Image Overwrite Patch Install Process

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There is a patch available that fixes an Immediate Image Overwrite (IIO) issue identified on WorkCentre Multifunction Devices (MFD). The patch software only needs to be applied to the MFD if you are using the IIO option and the Network Controller software version of your MFD falls within the range listed.

The patch and documentation are packaged in a ZIP file. Download the ZIP file from the URL provided and extract all contents to your hard drive.

Instructions for the WorkCentre M35/M45/M55, WorkCentre + PS M35/M45/M55, WorkCentre Pro 35/45/55, and the WorkCentre Pro 32/40 Color.

Patch File Name: **WCP_iio_Patch.tgz**

This patch is only needed if your WorkCentre falls within the following Net Controller versions:

WorkCentre + PS M35/M45/M55, WorkCentre Pro 35/45/55, from 1.01.108.1 through 1.02.370.1

WorkCentre 32/40 Color, from 01.00.060 through 01.02.070.1

If your device has a higher Net Controller version, then you do not need to install the patch.

Confirm your Net Controller Software Version

To determine your Network Controller version, you can either print a Configuration Report or view the version on the Web client interface.

To print a configuration report from the local User Interface at the machine:

- 1) Press the Machine Status button
- 2) Select Print Configuration Report
- 3) Look for the Net Controller Software Version number

To view the version from the web client interface:

- 1) Open a web browser and connect to the multifunction device by entering the IP number of the device
- 2) Select the "Index" icon in the upper right corner
- 3) Select "Configuration".
- 4) Scroll to the location that displays the Net Controller Software Version.

Install the Patch

DO NOT TRY TO OPEN THE PATCH AS IT MAY DAMAGE THE FILE.

This patch can be submitted one of two ways for this model.

- 1) LPR Method
- 2) Machine Software (Upgrade) Method

LPR Method from a Windows NT, 2000, or XP

This method requires that LPR Protocol be enabled on the device. Check the configuration report to see if the protocol is enabled. This protocol can be enabled via the Local User Interface or via the Web Interface. See Appendix A for instructions.

- 1) Open a "DOS Command Prompt". You can do this by selecting the Windows "Start" icon, and selecting "Run". Enter "cmd" and hit <Enter>.

- 2) Submit the patch file via the command line: **lpr -S <printer_ip> -P lp WCP_iio_Patch.tgz**
- 3) The WorkCentre will automatically reboot in order to install the patch.
- 4) The patch is installed when **.P8** is appended to the Network Controller version number. The WorkCentre M series will NOT display **P8**, but the patch is installed.

Machine Software (Upgrade) Method

- 1) Open a web browser and connect to the multifunction device by entering the IP number of the device.
- 2) Select the "Index" icon in the upper right corner.
- 3) Select "Machine Software (Upgrades)".
- 4) Enter the User Name, Admin, and the Admin Password of the device.
- 5) Under "Manual Upgrade" select Browse button to find and select the file, **WCP_iio_Patch.tgz**.
- 6) Select the "Install Software" button.
- 7) The WorkCentre will automatically reboot in order to install the patch.
- 8) The patch is installed when **.P8** is appended to the Network Controller version number. The WorkCentre M series will NOT display **P8**, but the patch is installed.

Appendix A – Enabling LPD, port 515 printing

In order to use the LPR method to submit the patch, your MFD must support Line Printer Daemon (LPD) over port 515. Most MFD's have this enabled by default. If you have disabled LPD printing, you must enable it to use the LPR method.

Use the following steps to enable LPD:

- 1) Open a web browser and connect to the multifunction device by entering the IP number of the device
- 2) Select "Index" icon in the upper right corner
- 3) Select "LPR/LPD" or "Line Printer Daemon"
- 4) If the Enabled box is NOT checked, select the box to add a check mark.
- 5) Select "Apply New Settings"
- 6) Enter the user name, Admin, and the admin password, then select OK.
- 7) Reboot the MFD either from the Status web page or by pressing the Power Off button at the MFD.

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